2-1-1 Idaho CareLine State Fiscal Year-to-Date Contacts by Region As of November 2008

[State Fiscal Year (SFY) = July 1, 2008 to June 30, 2009]

Call Classification	Reg I	Reg II	Reg III	Reg IV	Reg V	Reg VI	Reg VII	Out of State	Total Calls
Abuse/Neglect	97	43	363	574	89	94	110	52	1422
Adoption	46	27	81	129	29	29	58	147	546
Childcare	1598	785	5783	5469	2221	2436	2123	45	20460
Clearinghouse	21	16	31	49	21	18	12	2	170
Dentist	14	11	80	202	23	17	38	1	386
Disabilities (under age 3)	19	8	69	88	11	17	44	1	257
Disabilities (age 3 & older)	38	17	135	291	36	32	42	0	591
Doctor	33	14	169	374	37	21	58	0	706
Employment / Business	40	21	240	312	30	34	56	3	736
Environmental Health	17	5	44	98	16	20	63	4	267
Financial Service / Benefits	1832	1229	10501	12246	1698	1154	1776	184	30620
Foster Care	56	22	188	300	44	41	53	8	712
Fraud	28	25	114	101	37	47	38	11	401
Health Resources	199	84	633	1216	294	184	276	165	3051
Immunizations	29	15	119	196	35	17	133	3	547
Medicaid (Age 19 -)	693	200	1421	1452	606	347	633	56	5408
Medicaid (Age 19 +)	693	445	1920	2617	742	427	1078	131	8053
Medicaid Dentist	140	84	172	262	118	31	73	0	880
Medicaid Doctor	185	53	629	971	208	79	175	9	2309
Mental Health	38	44	230	574	50	61	66	10	1073
Miscellaneous	145	85	823	2430	201	179	161	355	4379
Senior Issues (Age 60 & older)	104	46	188	410	52	50	56	9	915
Social Security	22	12	141	194	22	45	35	4	475
Substance Abuse	30	11	95	451	31	37	22	4	681
Tobacco	8	9	25	65	2	6	7	1	123
WIC	152	59	455	675	119	150	237	7	1854
Total:	6277	3370	24649	31746	6772	5573	7423	1212	87022

Source: IDHW 2-1-1 Idaho CareLine "Get Connected, Get Answers"

Note: Report displays the cumulative contacts received to date during the SFY by contact classification, by IDHW region, and total contacts to date.